

Privacy Statement

As the protection of your personal data is of particular concern to us, we only process your data based on legal provisions (GDPR, Telecommunications Act 2003). In this data protection information, we inform you about the most important aspects of data processing in connection with our website.

By transferring your personal data to us and by using our website you confirm that you have read and understood this Privacy Statement.

Contacting us

If you use the contact form on our website or if you contact us by e-mail or telephone, we will process the data provided by you for the purpose of handling your inquiry and for potential follow-up questions; we will delete said data no later than six months after your inquiry has been dealt with. Moreover, your data will only be further processed if it is necessary due to statutory retention requirements or if it is necessary for maintaining and/or asserting any legal rights. Data is only disclosed to the extent that is required for the purposes mentioned above; as far as possible, data is only disclosed within our company.

Cookies

Our website uses so-called cookies. Cookies are small text files which your browser stores on your device. They cause no damage.

We use cookies to provide a user-friendly experience. Some cookies remain stored on your device until you delete them. They will permit us to recognise your browser if you visit our website again. You can agree to the use of cookies by clicking on the button at the top of the website when you are requested to do so.

Without your consent, our websites will not store cookies on your device, except for the cookies that are technically necessary for visiting the website (the „essential cookies“). These are:

Name: cookie_optin

Provider: cookie_optin

Duration: 1 Year

Purpose: This cookie is used to store your cookie settings for this website.

You can delete cookies from your device yourself at any time. Deleting or deactivating cookies may limit the functionality of our website.

Web-Analysis Matomo

This website uses the web analytics service Matomo to analyze and regularly improve the use of our website. The statistics obtained allow us to improve our offer and make it more interesting for you as a user. The legal basis for the use of Matomo is Art. 6 para. 1 p. 1 lit. f DSGVO.

Cookies are stored on your computer for this evaluation. The information collected in this way is stored by the responsible party exclusively on its server. You can adjust the evaluation by deleting existing cookies and preventing the storage of cookies. If you prevent the storage of cookies, we point out that you may not be able to use this website in full. Preventing the storage of cookies is possible through the setting in your browser. Preventing the use of Matomo is possible by removing the checkmark for analysis in the cookie settings and thus disabling tracking.

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This website uses Matomo with the extension „AnonymizeIP“. This means that IP addresses are processed in abbreviated form, which means that they cannot be directly linked to a specific person. The IP address transmitted by your browser via Matomo will not be merged with other data collected by us.

The Matomo program is an open source project. Information from the third-party provider on data protection is available at <https://matomo.org/privacy-policy/>.

Your rights

The General Data Protection Regulation provides you with rights of access, rectification, erasure, restriction, data portability, withdrawal and objection. If you believe that the processing of your data violates data protection law or if your rights under data protection law have been violated in any other way you can lodge a complaint with the supervisory authority. In Austria, this is the Data Protection Authority (Datenschutzbehörde). However, you may also contact us at any time using the contact details which can be found in our website's 'Imprint' section.

Processor, data protection officer, contact

Information on and contact details of the processor can be found in the 'Imprint' section on our website.

You may contact our data protection officer by e-mail: datenschutzbeauftragter@rag-austria.at or by mail to the address:

RAG Austria AG, 1015 Wien, Schwarzenbergplatz 16
"Attn. Data protection officer"

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